

# Help protect yourself from online fraud.

At California Bank & Trust (CB&T), the protection of your account information is our top priority. By working together, we can help prevent online fraud from happening to you.

## How can you help prevent online fraud from happening to you?

- ✓ Create strong passwords.
- ✓ **Never** give your password or user ID to anyone.
- ✓ Beware of emails that:
  - Tell you an online session has timed out and will be suspended unless information is updated.
  - Ask you to update account information immediately.
  - Claim your account may be closed or suspended for failure to confirm information immediately.
  - Have too-good-to-be-true or cash offers.
- ✓ Install anti-malware and anti-virus software.
- ✓ Secure your web browser with IBM® Security Trusteer Rapport® for additional online identity theft and transaction protection.



A division of ZB, N.A. Member FDIC

# Suspect you've become a victim of online fraud?

## Take the following steps to report online crime.

- ✓ Immediately contact your California Bank & Trust branch, or call (800) 254-2265.
- ✓ Forward all fraudulent emails using the CB&T name to [abuse@zionsbancorp.com](mailto:abuse@zionsbancorp.com), then delete the email.

If you have provided personal information in a phishing attack, contact the three major credit bureaus below to discuss placing a fraud alert on your file to prevent thieves from opening accounts in your name:

**Equifax** | (800) 525-6285

**Experian** | (888) 397-3742

**TransUnion** | (800) 680-7289

California Bank & Trust emails will never ask you for personal information or data, or any other sensitive information.

Visit [calbanktrust.com/personal-banking/account-safety](http://calbanktrust.com/personal-banking/account-safety) to learn more.



[calbanktrust.com](http://calbanktrust.com)